# Palm Springs Unified School District ENVIRONMENTAL HEALTH MANAGEMENT PROGRAM

**November 30, 2015** 

## **Table of Contents**

Purpose	2
·	
Response Element	2
Prevention Element	4
Training Element	4

## Appendix A:

- Occupant Observations Log
   Incident Response Report
   Indoor Air Quality Inspection Checklist

**Appendix B: Pre-Qualified Vendors** 



## **Purpose**

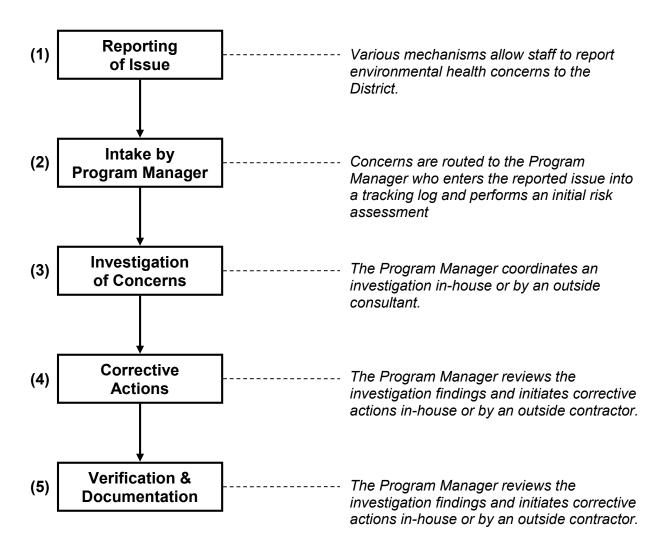
The purpose of this program is to define the PSUSD District protocols and provide guidance to staff for addressing various environmental health issues encountered at District properties. This may include any number of physical, chemical or biological issues encountered in the environment which have the potential to negatively impact human health. This program is not inclusive of all potential environmental health issues and is limited to those specifically addressed.

The Program Manager (identified below) is the primary person responsible for implementing and maintaining this program.

Program	Renee Brunelle, Risk Manager	760-883-2715 (Option 3)
Manager	Gregg Shoemaker, Director of Maintenance & Operations	760-322-4115 (Option 4)

## **Response Element**

The District protocol for responding to environmental health issues to summarized in the flow chart below, followed by further discussion of each step:





#### 1. Reporting of Issue

- 1.1. Employees or other stakeholders may report environmental health issues to the District through the following mechanisms:
  - a. On-line Work Order
  - b. Supervisor
  - c. Risk Management

#### 2. Intake by Program Manager

- 2.1. Route concern to Program Manager. When an environmental health concern is reported through one of the mechanisms listed above, the person managing the system must immediately forward the concern to the Program Manager.
- 2.2. Manage issue resolution and communications. The Program Manager records the concern in the "Incident Response Report" (see attached form Appendix A) which tracks issues from initial reporting to resolution. This Incident Response Report is retained for documentation purposes, in the course of managing resolution of the issue. The Program Manager ensures that there is appropriate communication with stakeholders at each stage of the process.
- 2.3. Conduct an initial risk assessment. The Program Manager performs an initial assessment to determine the appropriate level of response from a risk management standpoint (e.g., use of outside consultants, communications loop, legal involvement).

#### 3. Investigation of Concerns

- 3.1. Characterize the nature and extent of occupant concerns. This may be accomplished through one-one interviews for small issues, or through the use of an occupant survey for larger issues (see attached "Occupant Survey Form" Appendix A).
- 3.2. Conduct an in-house investigation. Conditions in the subject area are evaluated by an appropriately trained individual as defined by this program. The "Indoor Air Quality Inspection Checklist" and "Incident Response Report" (see attached "Indoor Air Quality Inspection Checklist Form" Appendix A). This form may be used to assist investigators in identifying and documenting potentially problematic conditions. Additional guidance on investigating various environmental health issues is included in Appendix B.
  - B). Communicate preliminary findings with occupant.
- 3.3. Conduct an outside investigation (if needed). If the in-house investigation could not identify potential solutions to the issue, the services of a qualified outside environmental health consultant should be engaged. A list of pre-qualified consultants is included in Appendix B.

#### 4. Corrective Actions

4.1. Determine corrective actions. Based on the findings and recommendations of the in-house and outside investigations, the Program Manager determines what actions will be taken to attempt to resolve the issue. Guidance on selecting and implementing corrective actions for various environmental health issues is included in Appendix B.



4.2. Implement corrective actions. Complete the identified actions using in-house resources or outside contractors. Guidance on what actions may be completed in house are included in Appendix C. A list of pre-qualified contractors is included in Appendix B.

#### 5. Verification & Documentation

- 5.1. Confirm resolution of the issue. Follow-up to ensure and document that the completed corrective actions have been successful in resolving the issue. The attached "Inspection Form" may be used for this purpose. If not the issue has not been resolved, return to the investigation stage and attempt to identify additional actions that can be taken.
- 5.2. Complete an incident response report. Record findings and corrective actions as indicated in the attached "Incident Response Report" form. Ensure that all related data (e.g., photos, reports, forms, etc.) are attached.
- 5.3. Retain documentation. File the completed incident response report and associated documents for potential future use. Documents are stored at Risk Management Office and District Maintenance and Operations Department.

#### **Prevention Element**

Beyond the response and training elements included in this program, the District implements the programs to help minimize the potential for environmental health concerns to occur.

## **Training Element**

In order to support proper implementation of the provisions of this program, training is conducted on an <u>annual</u> basis as indicated in the table below. A trained individuals are listed in the attached "Training Log" and training records are maintained at Risk Management Office and District Maintenance and Operations Department.

Audience	Content	Documentation & Compliance
Program Manager	How to manage and resolve environmental health issues, including common hazards, investigative methods, corrective actions and prevention strategies.	<ul> <li>In-person or live web session.</li> <li>SCR-sponsored session or training by an appropriately qualified environmental health professional (e.g., CIH, CIAP, etc.).</li> <li>Documented attendance.</li> </ul>
In-House Responder	How to conduct in-house investigations and common in-house corrective actions. Includes a review of response procedures, forms and issue response guidelines.	<ul> <li>In-person or live web session.</li> <li>Training by the Program Manager or their designee.</li> <li>Documented attendance with copy of presentation materials.</li> </ul>
All Employees	When and how to report environmental health concerns. Preventative work practices to help avoid environmental health issues.	Training will be provided through Keenan Safe Schools Online Training.



## **Environmental Health Management Program**

## Appendices A: Forms

- 1. Occupant Survey Form
- 2. Incident Response Report
- 3. Indoor Air Quality Inspection Checklist



## **Environmental Health Management Program Occupant Survey Form**

In order to help resolve and prevent indoor air quality (IAQ) concerns in your work area, please complete this form as accurately and in as much detail as possible, even if you are not experiencing any symptoms. Attach additional sheets if more space is needed.

Please return this form to: Maintenance & Operations Department Attn: Lizette Festa Administrative Secretary Name (optional): Location/Room #: Describe any symptoms or discomfort you are experiencing: Do you associate your symptoms with any particular times of the day/week or any other events? Do you have any observations about building conditions that might need attention or might help explain your symptoms (e.g., temperature, humidity, drafts, stagnant air, odors)? Do you have any other comments or questions?



# **Environmental Health Management Program Incident Response Report**

Date:		Author:	
Date Reported:		Incident Tracking #:	
Incident Location:			
Documentation: ☐ Occupant Survey Forms ☐ Occupant Observations Logs  Reported Concerns:	☐ Inspection☐ Photos	ı Forms	☐ Consultant Reports ☐ Contractor Reports/Invoices
Investigation Actions/Findings:			
Corrective Actions Taken:			
Follow-Up Actions/Findings:			
Additional Comments:			



# **Environmental Health Management Program Indoor Air Quality Inspection Checklist**

Date: ins	spector:		
Incident Tracking #:	Location:		
Using a separate inspection form, docur marked as "not acceptable". Exterior	ment and comment on each item below that is	Acceptable	Not Acceptable
<ol> <li>Rain gutters and general drainage away</li> <li>Sprinklers do not impact the side of the</li> <li>No excessive landscaping or dirt agains</li> <li>Adequate ventilation of the building craw</li> <li>Walk off mats in use at exterior entrance</li> <li>Ventilation unit on and being run continu</li> <li>Outdoor air intake free from obstructions</li> <li>Air flowing into the outdoor air intake.</li> <li>Outdoor air intake dampers functional and</li> </ol>	building.  It the building.  I		
vehicle exhaust, maintenance activities, 12) Cooling coil is clean. 13) Drip pan is clean and draining properly. 14) Filters fit tightly, are the appropriate efficient of the second time of the second ti	of the outdoor air intake (e.g., trash dumpsters, plumbing/other vents).		
<ul> <li>19) Evidence of microbial growth.</li> <li>20) Room is generally clean without excessing 21) No food products stored in the room.</li> <li>22) Trash receptacles clean.</li> <li>23) Evidence of pest infestation.</li> <li>24) Chemical products are properly stored.</li> <li>25) Areas with office reproduction equipments</li> </ul>		0000000000	0000000000



Using a separate inspection form, document and comment on each item below that is marked as "not acceptable".	Inspected	Acceptabl	Not Acceptabl
27) Drain traps are full of water.			
28) Discomfort due to drafts or direct sunlight.			
29) Supply and return air vents clean.			
30) Supply and return air vents free from obstructions.			
31) Air flowing out of supply vents and into return vents.			
32) Thermostat set to desired temperature.			
33) Ventilation system providing desired temperature.			
34) Ventilation system providing desired humidity range (30-60%).			
35) Ventilation system providing adequate outside air (carbon dioxide less than 1,000 ppm).			
36) Exhaust fans installed as needed.			
37) Exhaust fans operational (air flowing in).			
38) Combustion equipment properly vented.			
General			
39) Preventative work practices being followed.			
40) Preventative maintenance programs being implemented (records kept and field verified).			
41) Occupants have accurate knowledge regarding IAQ issues.			
42) Recent renovation or maintenance activities in the area.			
43) Recent use of pesticides in the area.			
44) New cleaning products in use by janitorial staff.			
45) Complaints associated with janitorial activities.			
46) New furnishings or equipment in the area.		П	П



## **Environmental Health Management Program**

Appendices B: Pre-Qualified Vendors

1. Pre-Qualified Vendors List





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